

BOOKING FORM

Roachside Cottage

Details of person making the booking (please print clearly)

Name _____

Address _____

Postcode _____

Telephone (Home) _____ (Mobile) _____

Email _____

Dates (normally Friday to Friday – other periods may be available at short notice – telephone Rob on 07525 063441 for details)

Date from _____ To _____

Names of people in your party *Age if under 25

_____ *Age

_____ *Age

_____ *Age

_____ *Age

_____ *Age

_____ *Age

Number of **DOGS** in party (max 2) :

Please let us know where you heard about us:

TOTAL RENT (from website matrix)	£ <input type="text"/>
Surcharge for dogs (£10 per dog, per stay)	£ <input type="text"/>
We normally require;	Total £ <input type="text"/>
Either:	DEPOSIT OF £120
	<u>If more than 4 weeks to start of holiday</u>
Or:	<u>TOTAL PAYMENT</u>
	<u>If less than 4 weeks to start of holiday</u>
We will request these payments when we confirm your booking. We accept payment by bank transfer (details will be in the confirmation e-mail), by BACS, PayPal or by cheque.	

I agree to comply with the Roachside Cottage booking conditions (see overleaf).

Signature _____

Date _____

Send to: rob@roachside.com or R.J.Baddeley, 59 Wood Street, Mow Cop, Stoke-on-Trent ST7 3PF
Booking form v10

BOOKING CONDITIONS

Roachside Cottage

CONTRACT OF HIRE

Roachside Cottage is owned by Robert Baddeley and therefore any contract is between the Robert Baddeley, as owner of the property, and you the hirer.

PAYMENT

Once we receive your booking form we will confirm availability (normally within 24 hours) and request either a deposit of **£120** or the full rental charge (if within 4 weeks) to secure the booking; the balance of your rent being due four weeks before your holiday starts. Non-payment of the balance of the rent by the due date shall be construed as a cancellation of the contract. Payments can be made via BACS, PayPal (or by cheque which must reach us and be cleared at least 5 weeks prior to the commencement of your stay). Details of how to pay will be sent with the confirmation/request for deposit.

CANCELLATION/INSURANCE

In the event of a cancellation we will make every effort to re-let the property in which case all monies will be returned to you less a small administration fee of £30. However, if we are unable to re-let we have to advise you that you will be liable for the full cost of the holiday. We therefore strongly recommend that you take out your own cancellation insurance.

INTERNATIONAL BOOKINGS

Payment can be made direct into our bank account (details will be sent in the confirmation e-mail) or alternatively by a sterling cheque drawn on a UK bank.

ARRIVAL & DEPARTURE TIMES

Normally, lettings commence at 5:00 pm on the first day of your holiday and end at 11:00 am on the day of departure.

GROUPS OF YOUNG PEOPLE

We regret we are unable to accept bookings from groups of Young people under the age of 25.

NUMBER IN PARTY

This must not exceed 6 persons in any circumstance.

COMPLAINTS

Any complaint must be notified immediately, so that an investigation can be made and any remedial action taken if required. Complaints will not be accepted after the tenancy has ended.

NON AVAILABILITY OF PROPERTY

If for any reason beyond the owners control the property is not available on the date booked, for example as a result of flooding, storm damage or failure of a public utility supply such as water or electricity, all rent will be refunded in full but the hirer shall have no further claim against the owner. Please note that Roachside is on a minor road which is sometimes impassable in heavy snow and is reliant on pumped water supply which does not operate in power grid failure situations.

www.roachside.com

e-mail rob@roachside.com

mobile phone 07525 063441

RIGHT OF ENTRY

The hirer must allow owners and agents reasonable access to the property.

LIABILITY

The owner shall be not be liable to you or any member of your party for any loss or damage to person or property arising from the letting.

VAT

VAT is included in the hire fee.

LOSS, DAMAGE & CARE OF PROPERTY

The hirer is responsible for any loss or damage to the property (reasonable wear and tear excluded), for taking good care of the property and leaving it in a clean and tidy condition. We want the next visitors to enjoy their stay too! Should it be found that an excessive amount of cleaning is required a charge may be made. Any significant damage caused by abuse may result in pursuance of costs through legal means.

SMOKING POLICY

Roachside Cottage has a strict **NO SMOKING** policy. Any breach of this condition will constitute a breach of the contract and a charge for cleaning will be levied. This extends to the clearing of cigarette debris outside the cottage.

DESCRIPTIONS

The owner of Roachside Cottage takes every care to ensure the accuracy of the property description. All information is given in good faith and believed correct at the time of printing. Descriptions of places and attractions which are posted on our website are, in some cases, taken from official tourist information sites. We cannot be held responsible for any errors or omissions.

ELECTRICITY/HEATING

Included in the rent.

BED LINEN & TOWELS

Included in the rent.

PETS

Up to two dogs can be accepted provided that they are not left unattended at any time or allowed on the furniture or in the bedrooms. A surcharge of £10 per dog is charged to cover additional risk of damage. Remember to keep dogs under control – this is **sheep country** and the farmers are our neighbours!

WEATHER

At Roachside Cottage, our prime aim is to encourage people into the outdoor world of the southwest Peak District. We want you to really enjoy your stay and, perhaps, come back again. We cannot, unfortunately, influence the weather – which is commensurate with hill regions in Atlantic Maritime climate zones.

HEALTH & SAFETY

Your welfare while here is our prime concern. We strive to make the cottage as safe as possible. Please take note of the information you will be given during your introduction (it is also printed in your booking confirmation). It is important that you follow the advice. Do not attempt to defeat any safety device. Do not attempt to make repairs to any equipment or appliance. Use equipment only for the purpose intended.

ENVIRONMENT

We strive to operate to the principles of ISO14001 in our environmental impacts. The hirer is required to follow our instructions on segregation of waste for disposal, recycling or composting as appropriate.

